The Washington State Department of Early Learning (DEL) is a regulatory agency that licenses more than 6,000 family home, center and school-age based child care programs. Our goal is to help make sure children are safe and healthy while in licensed care. If a child care provider shows he or she cannot meet state health and safety rules, we may take action against the license.

Why has my child care provider’s license been suspended or revoked?
DEL may summarily suspend a license when there are immediate health and safety risks to children in the child care facility. A summary suspension is a temporary closure while DEL works with the provider on making sure children are safe while in the provider’s care. DEL may revoke a license when the provider has repeated and ongoing violations of licensing rules. This occurs when no other action will remedy the concerns. A revocation is a legal action that formally and permanently closes a child care license, which means the child care facility may not reopen.

What do I do now that my child care provider is closed?
Start by calling or going online to Child Care Aware of Washington for a child care referral. Child Care Aware of Washington will give you a list of licensed child care facilities in your community.

• Call 1-800-446-1114
• Visit wa.childcareaware.org/families/your-search
• Once you’ve received child care referrals, you can look at the licensing status of each provider at Child Care Check, DEL’s licensing information system. Visit Child Care Check at www.del.wa.gov/check.

What if I still have questions?
If you have questions or concerns about why your child care provider’s license was suspended or revoked, you can talk to a DEL licensor. They will share as much information as they can with you.

Find your local licensing office at www.del.wa.gov or by calling 1.866.482.4325.